

commute to school and keep them posted about what's going on in your life. Send a text message to check up on a friend. Meet up for a quick chat in a park (if it's warm out!) or even a library. Be sure to tell your friend these short check-ins are because even though **you don't have a lot of time, their friendship is important to you.** 



#### Make use of technology

As we know, post-pandemic technology can make it easier to connect socially with friends near and far.

Watch a movie together through WatchParty on Netflix or Group Watch on Disney Plus.

Play an online game together (e.g., Jackbox).

Zoom, Skype, or FaceTime and eat dinner together.







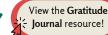
But, we know that in-person connection also serves a purpose - **both ways are effective in maintaining our social connections!** Choose the one you prefer and is available to you.

## The way we communicate matters!

Sometimes the way we communicate makes it difficult to connect with others. Here are some tips to consider:



Communicating gratitude also tends to incline others towards liking us. Curious to know more about practicing gratitude?



## START WITH SOMETHING POSITIVE

Although we may often talk about the terrible weather or complain about instructors as conversation starters, having a more positive outlook helps us build stronger connections with others.<sup>10</sup>

Take note of how you often you start conversations:

is it with a **negative** or a more statement? **positive** one?

See if you can start your interactions with positive statements such as:

To help connect with another person, try and **mirror**, **the other person's tone of voice and body language** during a conversation. "Oh, I am happy he gave us an extra week for the assignment." "I love how everything looks when it snows!"

"Do you know where I could find the best coffee/tea on campus?" "Your questions are great in this class, you always ask what I'm thinking."

This may help bridge some cultural differences in body language!

# THE IMPORTANCE OF BODY LANGUAGE

Keep in mind, we often communicate beyond just our words!

Leaving your arms loosely at your side and tilting your body towards the person lets them know you're **open to a connection**.

If your **arms are crossed** or you're **faced away**, people may think you're **closed off** to conversation.

In effective connections, we tend to mirror the other person's tone and body language. This can help show that **we're interested and engaged** in what they have to say!

## HOW TO LISTEN ACTIVELY

Beyond mirroring, there are other strategies we can use to show the other person we're paying attention and engaging in the conversation. This makes them feel liked and respected, helping us create a connection.<sup>2, 3</sup>

Tips for listening actively:

1

2

During a conversation, **make eye contact** on average 2-3 seconds at a time before looking away and coming back.

Ask **follow-up questions**:"After that happened, what did you decide to do?"<sup>2</sup> out/headphones off. Avoid distractions like your phone or other screens

Take airpods

during a conversation.

Don't go straight to solutions

 listening is listening, it is
 not solution finding!

really frustrated."

resource!

Allow people to

speak uninterrupted.

<sup>6</sup> Demonstrate your listening

'So it sounds like you're

with a **supportive**,

empathetic statement:

Check out our Effective Communication infographic for more tips on active listening and helpful conversations!

# FEEDBACK & CONTACT INFORMATION





View the reference list for this infographic

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